Sumtotal Learn Post Production Services

Setting your roadmap for the lifetime of SumTotal Learn ownership.

EARTHLY

SumTotal Services

Our offerings include:

The SumTotal practice at Earthly understands how important it is to generate maximum value from your SumTotal investment. We focus on continuous optimization to drive maximum ROI through our Post Production Services (PPS), tailored to meet the needs of your L&D team and give you as much post go-live assistance as your team needs so that you can ensure your return on investment (ROI) keeps growing. Exclusively focused on SumTotal, our consultants are your trusted advisors. We have the deep domain expertise necessary to stabilize, enhance and expand your SumTotal footprint—allowing you to realize maximum value from your SumTotal investment throughout the lifetime of ownership.

Going live is just the beginning—the real results come from making the most of your SumTotal Learn system. Earthly helps you take advantage of the power of SumTotal Learn, with specialized services that are catered to your current—and future—needs. Our services have the experience, knowledge and focus to meet all your post-production needs. It is through the power of the SumTotal Learn platform, coupled with our laser-sharp SumTotal focus and comprehensive set of services, that we will help you realize continuous benefits and high returns on your learning investments.

- Custom news pages
- Custom styles and layouts
- Custom integrations through web services
- Advanced customised reporting and analytics
- Release, upgrade and maintenance
- Mobile apps
- Content Integration, development and Migration
- LMS Administration
- Historical Data Migration
- Usage analysis and optimization
- Attendance and Roster automation
- Program and Project Management
- Comprehensive and ongoing road mapping
- sessions to ensure strategic alignment with evolving business needs

Our Innovation

Each and every day, we do one thing, and one thing only: innovate for our customers. We are 100% focused on managing SumTotal Learn, every day, to companies of all sizes in numerous industries, all around the world. Earthly is the only global SumTotal Learn - exclusive post production services provider. We were built on a foundation of exclusivity because we share SumTotal's vision for the future of LMS solution. Their powerful software. Our laser-sharp focus.

Global Success

We become immersed in each client's business and leverage the expertise of our diverse and globally dispersed team to help the clients successfully navigate the linguistic, cultural and regulatory nuances that make them – and thus, their SumTotal solution – unique.

Industry Expertise

Our vast experience includes optimizing SumTotal Learn for companies of all sizes in many different industries. We'll embrace your unique culture and challenges, while tapping into our extensive SumTotal Learn experience and deep industry insight, to deliver a SumTotal Learn solution as unique as you are. We leverage extensive industry knowledge and experience to ensure SumTotal Learn success in virtually every business and market around the world.

Sumtotal Learn Expertise

We can support some of the most advanced and complex SumTotal Learn projects. Our commitment and continued investments in consultant training will yield significant benefits for SumTotal Learn and its customers every day. Driven by our deep knowledge, innovation with SumTotal Learn, we can optimize and support our prospective customers with the most intricate and mission-critical uses of SumTotal Learn. No challenge is too great for our team.

Earthly Tools

Tools for Today's Needs and Tomorrow's

Thanks to our culture of innovation, thirst for knowledge and commitment to continuous improvement, our consultants have a toolbox full of handy inventions at their fingertips. Throughout Earthly, our focus on innovation has resulted in unique and proprietary tools that can deliver increasing value to SumTotal Learn customers.

Data Quality (Duplicate Audiences, Rules, Activity, Employee, Training data)
Comprehensive data quality improvement functionality, including support for data standardization, de-duplication, and enrichment.

Log Analytics (SumTotal IIS Logs, Systems Logs, Apache Logs)
Log Analytics dashboard can visualize all of your saved log searches, giving you a single lens to view your sumTotal environment.

Data Cleanup (Unused Activities, Inactivate Employees)
Clean course catalog and inactivate employees from the back end.

Data Feed (Integrate with external data sources)
Get data from different sources and convert data into DSU, TMU input file format for processing in to LMS database.

Roster Updatation (Roster update via SumTotal web services)
Domain / Department administrators can use this mini TMU tool to update the employee training information on-demand. Administrator can update employee by employee or bulk update by importing spreadsheet received from instructor.

Team & Approach

Earthly has the experience, knowledge and focus to meet all your PPS needs. Our customers benefit from:

Repeatable teams

- Team Lead guides success with subject matter expertise in all areas of SumTotal LMS
- Approach reduces the number of consultants interacting with tenant
- Teams comprised of both technical and functional consultants

Visibility into helpdesk usage for client

- Dashboard-level view to show number of requests, mini projects and targets for usage
- Video tutorials for troubleshooting

Quality Assurance

- Joint Team Lead and customer status meeting to review working relationship, project status and address questions
- Customer controls frequency of support activity monitoring

Why Earthly?

- Historical relationship
- Cultural alignment
- Technical expertise, specifically in SumTotal

- Opportunity to interview our team during selection
- Commitment to delivering and supporting SumTotal.
- Leverage SumTotal platform by extending with Earthly accelerators, best practices and leading practices.

We offer an innovative, time-saving and cost-effective approach to realize the highest value and continuous improvement from your SumTotal LMS. With mature Post Production Services, we create customers for life and deliver ground breaking success with SumTotal LMS.

For general or sales requests, you can email us at: info@earthlysystems.com

To speak with a sales professional, call: + 1 805-308-2942

To learn more about SumTotal Learn Post Production Services, contact an Earthly sales representative or visit:

www.earthlysystems.com